

## Developing Leaders 1.0

### Training Overview:

This intensive four-day course is designed to equip leaders at every level—front-line supervisors to senior executives—with the tools, insights, and leadership mindset necessary to drive sustainable continuous improvement across their organization. Participants will explore a dynamic blend of Lean principles, servant leadership practices, and behavioral science to lead more effectively, enhance team performance, and foster a culture of operational excellence.

### Training Objectives:

- **Lead with influence and integrity** by incorporating servant leadership behaviors that enhance trust and engagement.
- **Diagnose team dysfunction** and implement solutions to build accountable, high-performing teams.
- **Understand personality types (DISC assessment)** to improve communication, motivation, and team collaboration.
- **Manage change** effectively through aligned leadership practices and structured decision-making frameworks.
- **Communicate clearly and consistently** to align individuals and departments around shared goals and values.
- **Enhance team morale and motivation** by defining core values and recognizing team contributions.
- **Delegate responsibilities effectively** to build confidence, encourage ownership, and develop emerging leaders.
- **Recognize how leadership behaviors** can enable—or limit—organizational and team success with implementing continuous improvement.
- **Strengthen employee retention** by creating a positive, growth-oriented work environment where people feel valued, supported, and challenged.
- Apply **emotional intelligence** to navigate difficult conversations, manage stress, and build stronger interpersonal relationships.
- Use **body language awareness** to communicate authenticity, confidence, and empathy in leadership interactions.
- **Demonstrate leadership discipline** through consistent follow-through, accountability, and adherence to core principles—even under pressure.