

## IATF 16949 Lead Auditor

### Training Overview:

This 5-day IATF 16949:2016 Lead Auditor course equips participants with the knowledge, skills, and globally recognized credentials to audit automotive quality management systems effectively. Aligned with IATF 16949:2016 requirements and ISO 19011 auditing guidelines, this program blends classroom instruction, practical audit exercises, and industry-specific case studies to ensure participants develop auditing competence.

The Internal Auditor track focuses on conducting effective internal audits within an organization, while the Lead Auditor track adds advanced skills for leading audit teams, managing complex audit situations, and conducting external audits. As an Exemplar Global certified program, successful participants receive internationally recognized competency units verifying their auditing expertise. The course emphasizes the financial benefits of effective auditing in the automotive industry, including reduced cost of poor quality (CoPQ), lower warranty claims, improved supplier performance, enhanced process efficiency, and increased customer satisfaction.

### Training Objectives:

- Interpret clauses, automotive-specific requirements, and customer-specific requirements.
- Apply process approach, risk-based thinking, and continual improvement principles.
- Develop comprehensive audit plans and checklists tailored to automotive processes.
- Define clear audit scope, objectives, and criteria.
- Use effective questioning, gather objective evidence, and assess compliance with IATF 16949:2016.
- Identify nonconformities, risks, and improvement opportunities.
- Lead and coordinate audit teams, manage meetings, and resolve conflicts.
- Handle complex and high-risk audit situations effectively.
- Quantify cost savings from identifying systemic issues and improving processes.
- Demonstrate how audits reduce scrap, rework, and warranty costs.